

Privacy Policy

VISGROUP s.r.o., the operator of this website, considers the protection and confidentiality of your data to be very important. We process and use your personal data in accordance with both Czech legal regulations (Act on the Protection of Personal Data No. 101/2000 Coll.) and European legislation (Regulation (EU) 2016/679 of the European Parliament and of the Council).

Data Controller

The data controller in the sense of national and European legislation is:

VISGROUP s.r.o.

Michelská 18/12a 140 00,

Prague 4 ID: 290 03 814, VAT: CZ290 03 814

If you have any questions regarding the processing and protection of your personal data, you can contact us by email at: spravceou@visgroup.cz.

What Personal Data We Process and Why

Most of the personal data we process about our customers and other business parties is related to the offer and provision of our services. In most cases, this involves basic contact information such as name, surname, phone number, and email. Without this information, we cannot communicate with you and thus ensure the fulfilment of our services, which stems from a properly concluded contract. From the concluded contract also arises our obligation to continuously monitor the protected object – for this reason, we process camera recordings, which are further managed and stored in our security system with a strict operating regime.

Czech legal regulations and legislation also in certain cases give us the obligation to process your personal data. This typically involves retaining data according to legal requirements for accounting purposes.

If you are a successful job applicant, we will process some of your personal data for our needs during recruitment so that we can possibly sign an employment contract with you.

With your consent, if you are a job applicant, we archive recruitment documentation until the consent is revoked for potential communication and job offers at the company.

In addition to the above-mentioned processing, we make video recordings from our camera system at the company's headquarters. We do this to protect our property and

the safety of employees. These recordings are not actively monitored – they may be used in the event of a security incident as evidence and are archived for a maximum of one month on our server.

All the above-mentioned personal data, which arises from our mutual communication and interaction, is managed by an internal personal data protection system according to applicable legislation. We therefore manage access to personal data, technical measures for their security, and the duration of their existence to the maximum extent.

Duration of Personal Data Processing

We process and retain personal data of customers and third parties for the time necessary to ensure all rights and obligations arising from the contract, and further for the time we are obliged to retain data according to generally binding legal regulations.

Your Rights

Your natural right is to receive information about your data that we process about you. Likewise, you have the right to correct or block incorrect or outdated data, the right to restrict processing, and the right to object to processing. In certain cases, you have the right to erasure. Furthermore, we are obliged to transfer your personal data to a data controller/processor of your choice upon your request.

If you want to ask anything regarding our processing of your personal data, contact us at spravceou@visgroup.cz.

If you believe that we are not handling your data adequately and according to legal standards, you have the option to file a complaint with the supervisory authority, which is the Office for Personal Data Protection.



Transfer of Personal Data

All personal data obtained from customers and third parties is used exclusively for the internal needs of the company, protected against misuse, and not provided to third parties without prior notice or consent.

An exception is external companies that provide support services for us and state authorities. We may or must provide your personal data to these entities to the minimum extent, for example, during:

- Investigation of illegal use of our services or for the needs of legal proceedings, data may be provided to law enforcement authorities.
- Management of our information systems and applications.

For all these service providers (except public authorities), we contractually require them to process your personal data in accordance with the conditions of personal data protection and applicable legislation.

Cookies

Cookies are small text files that are stored on your device (computer, mobile device, or other device that allows access to the internet) through which you use the visgroup.cz website, and if you do not delete them after leaving our site, they are used again during your next visits. We use cookies to improve the functionality of our site and simplify your next visit, especially for the following activities:

- Saving preferences and settings that allow our website to function correctly.
- We use cookies to detect fraud and misuse of our website, security.
- Using cookies, we collect data for our analytical tools, analyses.
- Some content from our site can be shared with your friends, social networks.

Despite the above, based on cookies, we are not able to identify you to the level of a specific individual.



How to Refuse the Use of Cookies?

You can easily delete cookies from your computer or other device using your browser. Instructions on how to handle cookies and how to delete them can be found in the "Help" menu of your browser. In such a case, however, it is possible that some parts of our site will not display correctly, browsing will be more difficult for you, and the offer of products corresponding to your needs will not be displayed.

If you use our site without changing the settings, we will consider it as consent to the use of cookies on our site.

Web Analytics Tools

Statistical Data

If you use our website, we collect statistical data about your activity, which we further use to improve our services.

Google Analytics

A service that allows the analysis of our e-shop. It is provided by Google Inc. ("Google"). Information generated during the use of our website is transmitted to Google's servers, where it is subsequently stored. Google uses this information to analyze user behavior on our website and provides us with this analysis.

Sklik, Adwords

These services are marketing tools that allow us to offer our services to new or existing customers. They are provided by Google or Seznam. To function properly, they use cookies.

Here too, we are not able to identify you to the level of a specific individual.

